

# VitaCare – AI-powered Digital Clinic : Powered by



Revolutionize your clinic operations with VitaCare – smart appointment scheduling, automatic events SMS, digital prescriptions delivered straight to patient phones, plus medicine and vaccine reminders, automated follow-ups, and an AI call receptionist that never misses a patient.





# INFIZIA

INFINITE  
INTELLIGENCE

## INFIZIA: Empowering Businesses with Digital Solutions

INFIZIA is a forward-thinking technology solutions provider specializing in cutting-edge AI-powered **web and mobile app development**, empowering businesses with custom digital solutions that enhance their online presence and streamline operations for greater efficiency and scalability. We go beyond traditional development by integrating emerging technologies like **blockchain**, offering secure and transparent data handling, smart contract development, and decentralized applications (dApps) that enable organizations to build trustworthy, future-ready ecosystems.





# Our Mission & Vision

## Mission:

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TO EMPOWER BUSINESSES WITH CUTTING-EDGE DIGITAL SOLUTIONS THAT DRIVE EFFICIENCY, ENGAGEMENT, AND GROWTH.

## Vision:

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TO BE A GLOBALLY RECOGNIZED TECH COMPANY KNOWN FOR ITS EXCELLENCE IN WEB AND MOBILE APPLICATION DEVELOPMENT, DELIVERING HIGH-IMPACT SOLUTIONS THAT TRANSFORM BUSINESSES WITH **INFINITE INTELLIGENCE.**



# Overview of VitaCare

VitaCare is an AI-powered digital clinic platform built for doctors who want their practice running on autopilot. It combines a smart calendar with configurable buffer times, **real-time queue management**, **cancellation-to-booking** with digital prescriptions delivered via SMS and WhatsApp, plus automated medicine reminders, vaccine schedules, and post-visit follow-ups. By leveraging Gen-AI and custom-trained **agentic systems**, VitaCare helps doctors keep every patient interaction on one digital surface — from booking through long-term care.

Traditional clinic operations force doctors to juggle paper appointment books, WhatsApp coordination, manual reminder calls, paper prescriptions, and missed-call registers. VitaCare consolidates the entire operation onto one digital surface — improving patient experience and reducing the operational burden on the doctor's day.



# The Challenge: Clinic Operations Bottlenecks

- ✗ Paper appointment books and double bookings.
- ✗ WhatsApp coordination on the doctor's personal phone.
- ✗ Manual reminder calls eating staff time.
- ✗ Lost paper prescriptions and unclear refills.
- ✗ Patients lost to silent missed calls.

# The Solution: One AI-powered Digital Clinic

- ✓ AI receptionist + WhatsApp chatbot, 24/7.
- ✓ Real-time queue dashboard across rooms and doctors.
- ✓ Cancellation → automatic SMS to next patient on waitlist.
- ✓ Digital prescriptions on SMS + WhatsApp in seconds.
- ✓ Smart calendar with configurable buffer times per appointment type.
- ✓ Medicine + vaccine reminders running on autopilot.



# Revolutionizing Healthcare: Next-Gen Capabilities for the Modern Clinic



Smart Calendar



Configurable Buffer Times



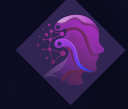
Smart Queue



Cancellation Auto-Rebooking



Digital Prescriptions



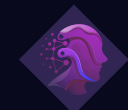
SMS + WhatsApp Delivery



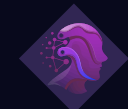
Medicine Reminders



Vaccine Reminders



Automated Follow-ups



AI Call Receptionist



WhatsApp Chatbot



## Key Features : VitaCare

### Smart Calendar with Buffer Times

VitaCare is configurable per appointment type – short buffers for routine consults, longer for procedures or pediatric vaccines. No double-booking. Every slot is honored. Multi-doctor clinics get centralized scheduling across rooms and specialties.

## **Smart Queue Management :**

Real-time clinic dashboard shows who's arrived, who's next, who's in consult, who's a no-show.

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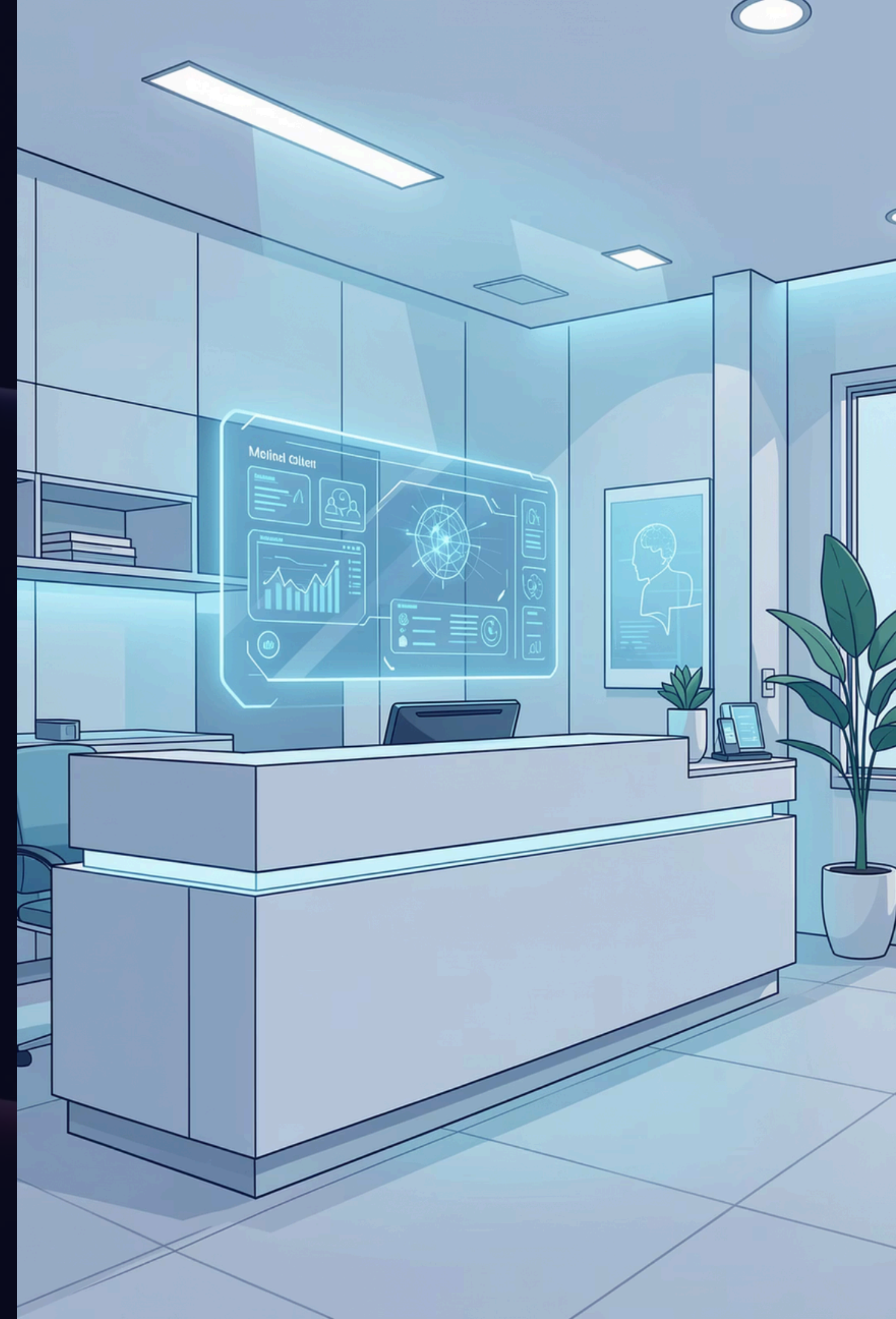
## **SMS Intimations :**

Doctor cancels? VitaCare instantly SMS-notifies the patient on. Each and every event is notified on phone.

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## **AI Receptionist + WhatsApp Chatbot :**

Never miss a patient call. AI receptionist and WhatsApp chatbot answer, book appointments, handle common questions, and escalate urgent cases – 24/7. Patient enquiries captured even when you're with a patient.



## Digital Prescriptions :

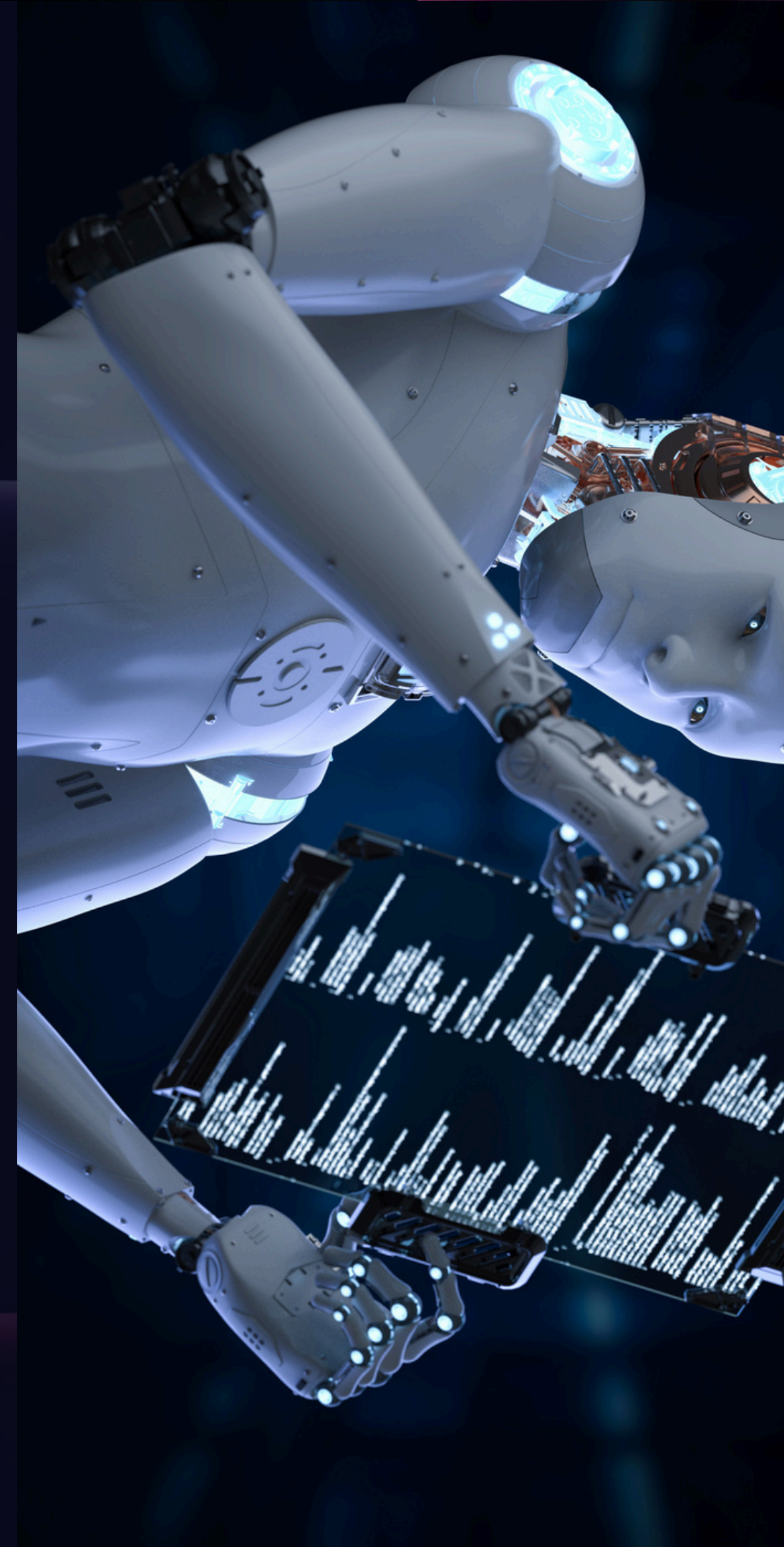
Write once through Vitacre. Signed digital prescription with medicine, dosage, and duration delivered to the patient's phone in seconds via SMS and WhatsApp. No printing, no scanning, no lost slips.

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## Patient Records :

Past visits, prescriptions, lab uploads, and vitals – all on one timeline per patient. Searchable in seconds.

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## **Medicine Reminders :**

Automated adherence pings on SMS and WhatsApp. Patients dose according to prescription, you see compliance in real-time, refills happen on time. Adherence rates rise without you lifting a finger.

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## **Vaccine Reminders :**

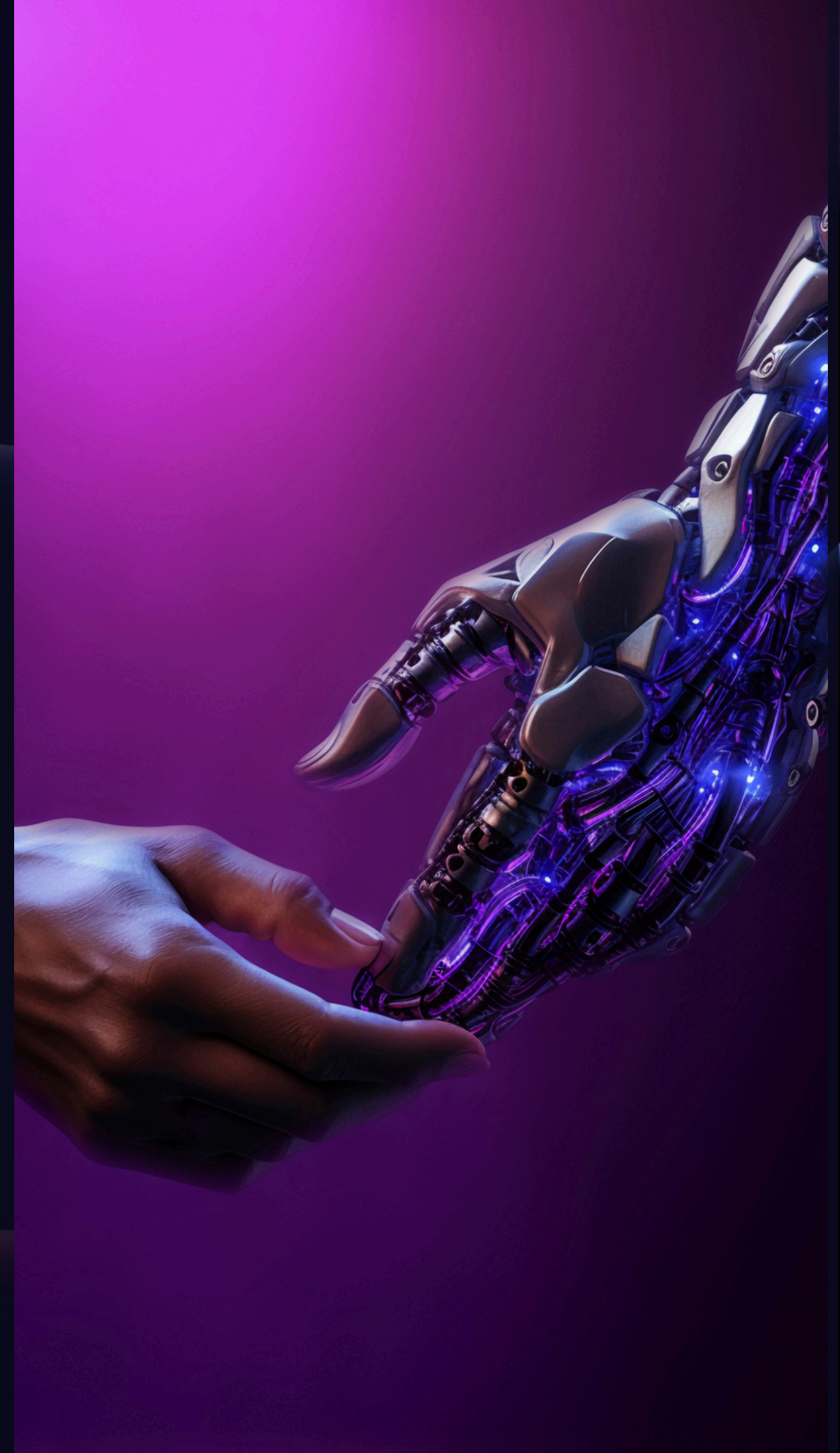
Scheduled vaccine alerts for children and adults — branded with your clinic. Never let a follow-up shot slip through the cracks. Built for pediatric and specialty practices.



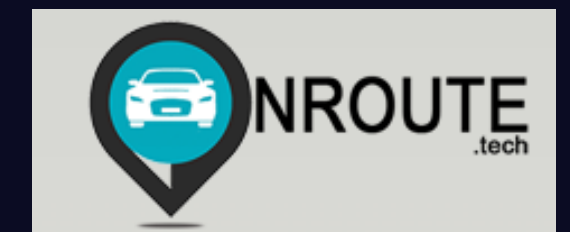
## Automated Follow-ups:

Post-consultation check-ins, recall messages for periodic visits notifications – all on autopilot, branded with your clinic.

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# OUR PAST CUSTOMERS





# Thank You !

We appreciate the opportunity to introduce VitaCare. Run a fully digital clinic — bookings, records, prescriptions, reminders — and let your team spend the day with patients, not paperwork.

**One Clinic**

**Patient-first**

**AI-native clinic operations**

