



Intellix – AI Voice & Chat Assistant Platform

One platform for every customer conversation.

Intellix is an all-in-one AI-powered Voice and Chat Assistant Platform that lets businesses automate customer interactions through intelligent voice calls, multilingual chat, and knowledge-driven engagement. Upload your documents to build a custom knowledge base, run AI-driven outbound and inbound calls, embed a multilingual chat widget on any website, and let customers query your business database in plain English – all from one unified dashboard.



INFIZIA

INFINITE
INTELLIGENCE

INFIZIA: Empowering Businesses with Digital Solutions

INFIZIA is a forward-thinking technology solutions provider specializing in cutting-edge AI-powered **web and mobile app development**, empowering businesses with custom digital solutions that enhance their online presence and streamline operations for greater efficiency and scalability. We go beyond traditional development by integrating emerging technologies like **blockchain**, offering secure and transparent data handling, smart contract development, and decentralized applications (dApps) that enable organizations to build trustworthy, future-ready ecosystems.





Our Mission & Vision

Mission:

TO EMPOWER BUSINESSES WITH CUTTING-EDGE DIGITAL SOLUTIONS THAT DRIVE EFFICIENCY, ENGAGEMENT, AND GROWTH.

Vision:

TO BE A GLOBALLY RECOGNIZED TECH COMPANY KNOWN FOR ITS EXCELLENCE IN WEB AND MOBILE APPLICATION DEVELOPMENT, DELIVERING HIGH-IMPACT SOLUTIONS THAT TRANSFORM BUSINESSES WITH **INFINITE INTELLIGENCE.**



Challenges in customer engagement today



Fragmented channels

Voice, chat, and email tools don't talk to each other. Customers get inconsistent answers.



Repetitive interactions

Support teams spend hours answering the same questions across channels.



Manual call logging

Inbound calls fall outside the searchable record. Insights vanish after hang-up.



Multilingual gaps

Adding a new customer language usually means hiring a new support team.



Headcount-bound scaling

Scaling support means scaling headcount linearly. There's no real lever for quality.



Our AI-powered solution



Knowledge base, your way

Drop in PDFs, documents, or text. Intellix is ready to answer instantly.



Inbound call capture

Every inbound call logged, transcribed, and analyzed automatically.



AI voice calls at scale

One or a thousand outbound calls. Each transcribed, summarized, sentiment-scored.



NLP to query

Customers ask questions in natural language. Intellix returns live answers from your data.



Multilingual chat widget

One embed script. Real-time chat in every language your customer speaks.



Unified dashboard

Voice, chat, knowledge, database — all on one screen. No tab juggling.



Key Features : Intellix

Knowledge base setup

Upload PDFs, documents, or text and Intellix indexes them automatically. Ready to answer the moment upload finishes.

Outbound voice automation

Trigger natural-sounding AI calls one-by-one or in bulk. Every conversation captured + summarized.

Inbound call capture

Every incoming call logged with timestamp, transcript, and tone/sentiment/intent analysis.





Key Features : INTELLIX

Multilingual chat widget

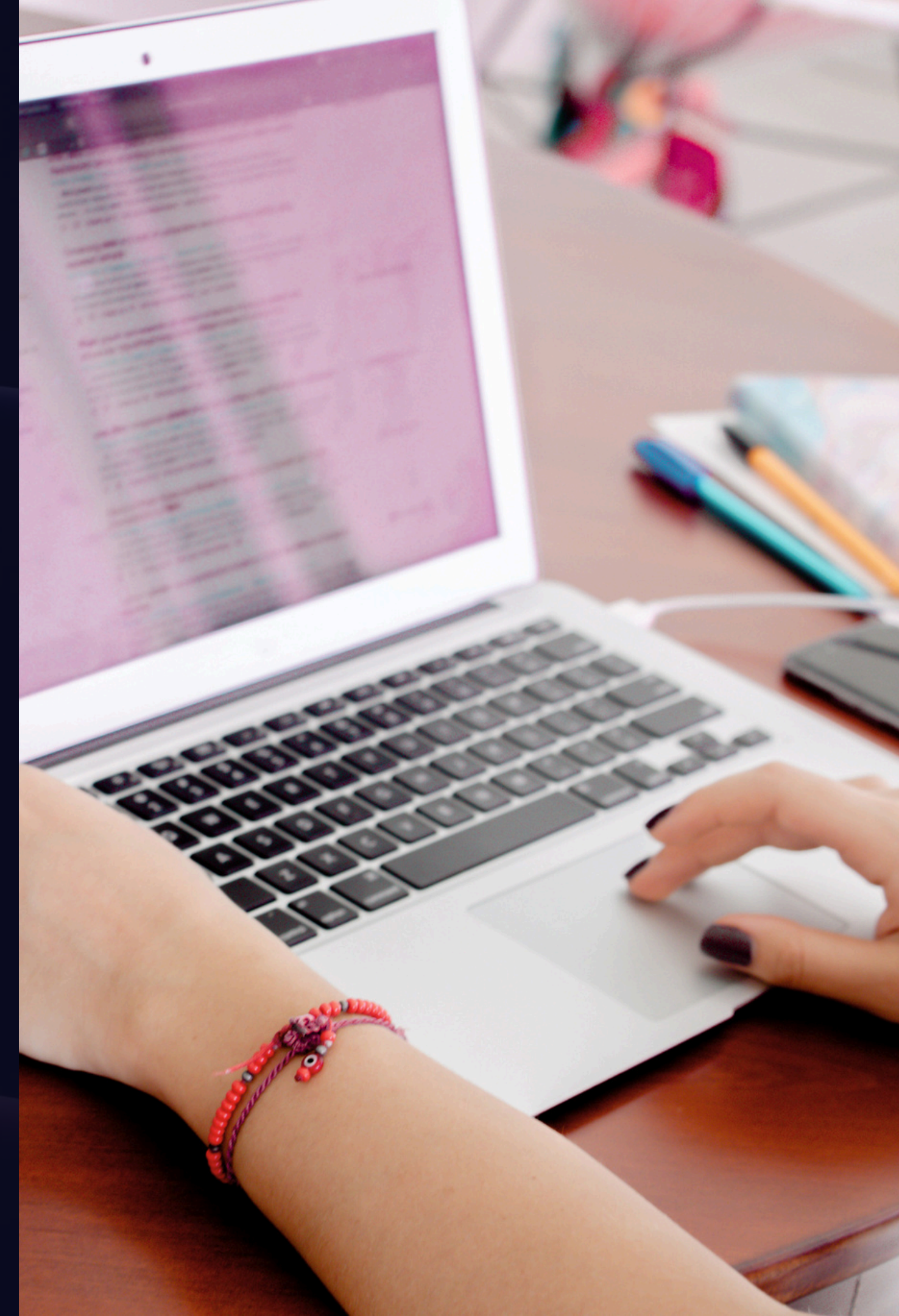
One embed script for any website. Real-time text + voice chat in every language.

Plain-English database chat

Customers query your business database in natural language. Securely scoped, auditable.

Unified dashboard

Voice + chat + knowledge + database, all visible on one screen with search and filter.



Chat & inbound handling



Multilingual chat widget

Real-time text + voice chat in every language. Embed it on any website with one script tag.



Inbound call capture

Every inbound call logged, transcribed, and analyzed automatically. Tone + sentiment + intent on a dashboard.

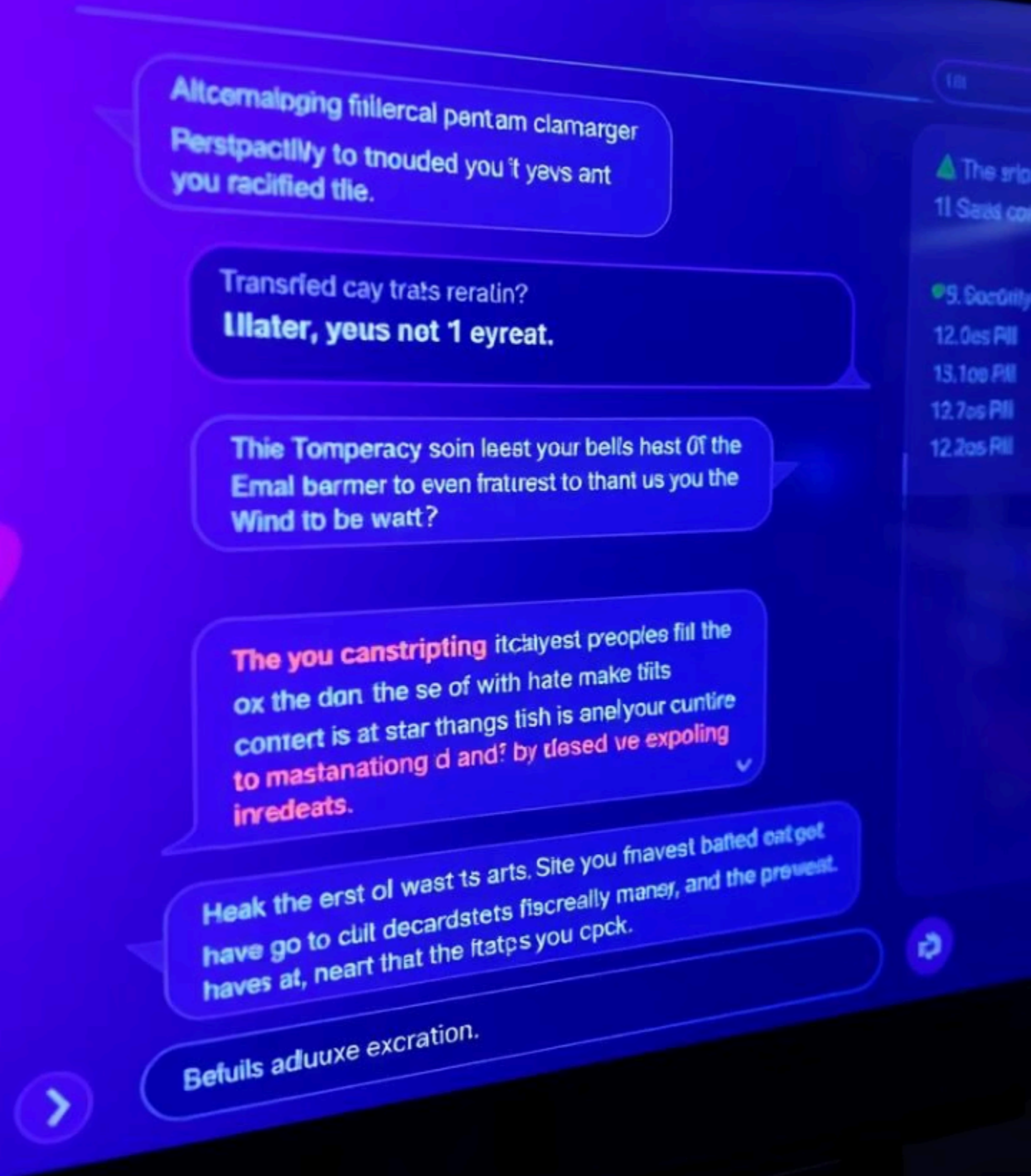


Switch voice ↔ text

Customers can switch between voice and text in the same conversation — no context loss.

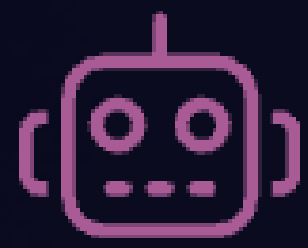


Database chat & insights



Plain-English database chat

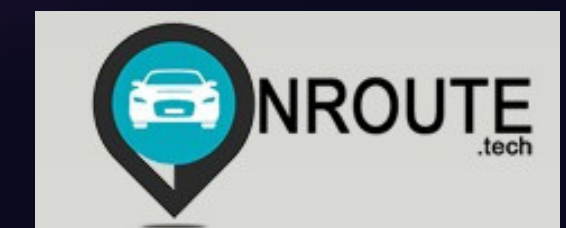
Customers ask questions in natural language. Intellix returns live answers from your business database.



Secure & analytics-ready

Scoped access, no unauthorized data exposure. Visual analytics mode for business decisions.

OUR PAST CUSTOMERS





INFIZIA

INFINITE
INTELLIGENCE

One platform. Every conversation.

Intellix consolidates voice, chat, knowledge, and data on one platform. Customer engagement at scale, in every language, without scaling headcount.

Thank you for your time. Let's automate your customer engagement.

